

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2016

Date filed: February 12, 2018

Name of company covered by this certification: Global Online Electronic Services

Form 499 Filer ID: 0016081317

Name of signatory: Norman Brandinger

Title of signatory: President

I, Norman Brandinger, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed \_\_\_\_\_

Global Online Electronic Services  
PO Box 703  
Hackettstown, NJ 07840-2032

February 12, 2018

TO: Marlene H. Dortch, Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street Suite TW-A325  
Washington, DC 20554

FROM: Norman Brandinger, President  
Global Online Electronic Services

Subject: EB Docket No. 06-36  
Global Online Electronic Services (GOES) Annual Certification CPNI Filing Under 47 C.F.R. §64.2009(e)

1. Pursuant to the Federal Communications Commission ("Commission") pursuant to section 222 of the Communications Act of 1934, as amended ("the Act"), 47 U.S.C. §222 and the Commission's rules, 47 C.F.R. §64.2001, *et seq.*, as amended rule 47 C.F.R. §64.2009(e)
  - a. Provide annual certification to the Commission,
  - b. Provide explanation of any actions taken against data brokers in the past year,
  - c. Provide a summary of all customer complaints received in the past year concerning the unauthorized release of CPNI.
2. To protect customer proprietary network information ("CPNI"), GOES has had in place and continues to provide customer safeguards and appropriate security measures in accordance with CPNI rules since its first operational testing of VOIP services and customer billing in July of 2006, and continues to do so as a fundamental business principal. GOES did make a CPNI filing (with no customers on the books) on February 3, 2006 in accordance with FCC 47 C.F.R. par. 64.2009(e) FCC confirmation number 200623060361, Docket: 06-36 and again on December 21, 2007.
3. GOES is an Internet Service Provider (ISP) that has offered VOIP services for sale as of November 2007 and continues test and evaluate CPNI as part of its business expansion plans. We believe that we have been in compliance with CPNI rules, prior to and continue to be in compliance during commercial testing and operation of the service. GOES Annual Compliance Certificate and Certification are enclosed.
4. GOES has previously provided its Training Manual, which covers protections of CPNI data including pretexting. Additional tracking forms to maintain CPNI compliance under 47 C.F.R. §64.2009(e) are attached.

All statements provided comply with Commission's rules 47 C.F.R. §1.16 as set forth therein.

I declare under penalty of perjury that the foregoing is true and correct and that all the Documents and information provided as of February 12, 2018 are in GOES possession, custody control or knowledge have been reproduced.

Executed on February 12, 2018

Norman Brandinger, President  
Global Online Electronic Services  
Encl.